

Business Values Statement (POL0001)

1 Overview

Cromarty provides services to a broad range of clients across Australia and abroad and works in diverse industrial and business environments and jurisdictions. We have offices in Brisbane, Devonport, Hobart, Launceston and Melbourne.

Cromarty understands that the nature, integrity and effectiveness of the Quality Management System (QMS) can be determined by a range of external and internal issues and elements, this includes risks and opportunities. It is important to monitor and understand the needs of interested parties and contextual issues that may impact (positively or negatively) on the company and the QMS.

2 Scope

Cromarty is committed to the provision of quality electrical, automation and business services and solutions for industrial manufacturing, process plants and utilities. This policy applies to all company business activities, workplaces, project worksites, employees and where appropriate contractors and sub-contractors of Cromarty.

3 Quality Management System

The Cromarty **Quality Management System (QMS)** articulates the documented information required to meet the requirements of the standards, legislation, expectations of interested parties and our business values. Cromarty has adopted the requirements of the following standards in developing the QMS:

- ISO 9001:2015 Quality Management Systems
- ISO 14001:2016 Environmental Management Systems
- AS/NZS 4801:2001 Occupational Health and Safety Management Systems

4 Business Values

Cromarty understands that the success of the company rests on commitment to, and affirmation of, long-held core business values. At all times we strive to

- Act with integrity and professionalism;
- Deliver great outcomes to our customers;
- Develop open, honest and lasting relationships;
- Focus on continual improvement and innovation;
- Plan to achieve a Zero Harm workplace culture;
- Be mindful of our environmental impacts;
- Protect our small-business culture;
- Empower our employees to grow, develop and thrive.

5 Objectives

Cromarty recognises that business success is achieved through continual improvement and innovation. This is achieved through timely, ongoing appraisal and review of our business systems and environment. Cromarty will

- Embed the business values into the culture and practice of the company;
- Monitor and assess contextual issues, risks and opportunities;
- Be responsive to the needs interested parties;
- Provide a framework for system review and improvement;
- Engage in open communication and collaboration with staff;
- Actively ensure a safe and healthy workplace;
- Eliminating or minimising environmental impacts of company operations.

Cromarty undertakes to maintain an efficient and effective Quality Management System, which meets the requirements of ISO 9001:2015, ISO 14001:2015 and AS/NZS 4801:2001 as a minimum standard.

Signed: _____ Date: 1/5/2018

